

Domestic Gas Engineer



Within the **Three Sixty (Operatives)** Service

SALARY

Between £28'279 and £32'404

RESPONSIBLE FOR

N/A

RESPONSIBLE TO

Gas Manager

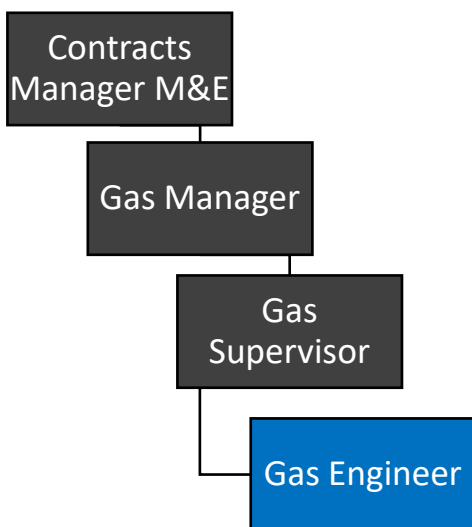
CORE PURPOSE

To undertake gas servicing, repairs and installations to domestic properties, ensuring that all work is undertaken meets current Gas Safe regulations, delivered to a high standard.

The role of the Gas Engineer is to undertake gas related works to domestic properties

The Gas Engineer will service, install, repair, test; domestic gas central heating installations, gas fires, cookers, and associated remedial works. They will Install to customer standards and maintain those systems while upholding safety guidelines and complying with current codes and regulations

The Gas Engineer will ensure that all gas works carried out are in line with current Gas Safe regulations.



PENSION

Access to a Social Housing Pension Scheme (SHPS)



MAIN LOCATION(S)

Will vary dependent on location of site and work streams



HEALTH CASH PLAN

Claim back a proportion of your everyday healthcare and medical expenses



INCENTIVE SCHEME

Annual Incentive Scheme linked to Three Sixty's financial and operational performance and targets



GENEROUS ANNUAL LEAVE ENTITLEMENT

23 days, increasing to 26 days after 5 years of service.



WORK PATTERN

Full Time | 40 hours

RESPONSIBILITIES *the Gas Engineer will...*

- ✓ Carry out gas servicing, repair works and rectify any gas faults to domestic gas central heating installations and remedial works.
- ✓ Liaise with both clients and customers when arranging and carrying out works.
- ✓ Undertake fault diagnosis and reports for domestic properties.
- ✓ Manage own workload in conjunction with the Gas Supervisor requests.
- ✓ Undertake all works in accordance with relevant health and safety legislation and safe methods of works.
- ✓ Understand the obligation to have a duty of care toward its clients and operate accordingly.
- ✓ Create accurate risk assessments and method statements.
- ✓ Be responsible for a company vehicle ensuring that it is maintained, kept tidy and cleaned as required in line with company policy. Ensure that vehicle stock levels are maintained to the appropriate level and that accurate records are kept.
- ✓ Keep personal relevant gas qualifications up to date as per the role requirements.
- ✓ Carrying out minor works in a range of non-trade related tasks which may include; Patch plastering, painting and filling to damaged areas, tiling or minor joinery repairs to floorboards or panelling.
- ✓ Be available to cover emergency out of hours rota when required.
- ✓ Actively engage, demonstrate and contribute to the organisation's values (ASPIRE).

STRENGTHS *the Gas Engineer will deliver key responsibilities by...*

- ✓ Thriving on pressure and being energised by fast paced work.
- ✓ Being flexible, able to balance and prioritise competing demands in a fast paced environment to get tasks done on time.
- ✓ Being adaptable and responsive to the changing and emerging needs of the business.
- ✓ Being practical and hands on, getting to the root of problems and working with management to fix them.
- ✓ Being methodical, analytical and conscientious with great attention to detail.
- ✓ Being hard working and tenacious.
- ✓ Taking pride in the work completed and operating in a safe and tidy manner.
- ✓ Understanding the requirements of the client.
- ✓ Being able to explain technical solutions to a non-technical audience.

REQUIREMENTS *the Gas Engineer must have...*

- ✓ Demonstrable experience of manual delivery of domestic gas installations.
- ✓ Excellent communication skills across all levels both written and verbal.
- ✓ A good understanding of the process for rectifying and upgrading domestic gas installations.
- ✓ A full UK driving licence.
- ✓ Latest Edition of the Gas Safe regulations including amendments, City and Guilds / NVQ (or equivalent) in domestic gas safe installations.
- ✓ Up to date ACS Gas Safe qualifications with a minimum of CCN1, CENWAT & HTR1
- ✓ Be competent in carrying out minor works in a range of non-trade related tasks.
- ✓ Good knowledge of Health and Safety and the ability to identify risks.
- ✓ Good knowledge of IT systems, applications and equipment and keep up to date with best practices and new initiatives.
- ✓ Experience of working with power tools.
- ✓ The technical ability and knowledge to deliver works to meet Gas Safe standards to ensure compliance is achieved.
- ✓ The ability to work to deadlines and provide a high standard of customer care.
- ✓ The ability to work from ladders, scaffolding, MEWP's and in confined spaces or other difficult work environments.
- ✓ Ideally having experience of working in domestic properties in relation to a social housing environment where the requirement to maintain domestic gas installations is essential.

VALUES *the Gas Engineer will role model core values through....*

Ambition

We have the ambition & courage to challenge; translating this into commercial success & brilliant outcomes for customers

Social

Responsibility

We always try to do the right thing; using our role as a service provider, employer & buyer to generate trust, build our communities & empower our people

Passion

We have a passion for what we do; with positive, motivated & enthusiastic staff who enjoy their work

Innovation

We are innovative in everything we do; with the agility, creativity & edge to keep defying expectations & delivering fresh & exciting things

Respect

We treat each other with respect; supporting & inspiring one another & collaborating across teams & partnerships

Excellence

We continually improve how we work; challenging the status quo, learning from what goes well & always being professional



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